

# **Privacy Policy - Tanya Huber Dietitian**

## **1. Introduction**

This Privacy Policy explains how Tanya Huber Dietitian (“we”, “us”, “our”) collects, uses, and protects your personal information when you visit our website or engage with our services.

We are committed to safeguarding your privacy in accordance with the Protection of Personal Information Act.

## **2. Information We Collect**

We may collect and process the following personal information:

- Full name and surname
- Contact details (email address, phone number)
- Medical and health information relevant to dietetic care
- Payment and billing information
- Website usage data (cookies, IP address, browser type)

## **3. How We Collect Information**

Information is collected when you:

- Complete contact or booking forms on our website
- Communicate with us via email, phone, or WhatsApp
- Attend consultations (in-person or virtual)
- Use our website (via cookies and analytics tools)

## **4. Purpose of Collecting Personal Information**

We collect your information to:

- Provide dietetic and nutrition services
- Develop personalised nutrition plans
- Communicate with you regarding appointments and care
- Process payments and medical aid claims
- Comply with legal and regulatory requirements

## **5. Sharing of Information**

We will **not sell or rent** your personal information.

We may share your information with:

- Medical professionals involved in your care (with your consent)
- Medical aid schemes for claims processing
- Third-party service providers (e.g., payment processors, hosting services)
- Regulatory authorities if required by law

## **6. Protection of Personal Information**

We take appropriate technical and organisational measures to protect your personal information, including:

- Secure data storage systems
- Password-protected records
- Confidential handling of all patient information

## **7. Cookies and Website Tracking**

Our website may use cookies to:

- Improve user experience
- Analyse website traffic
- Understand user behaviour

You can disable cookies through your browser settings.

## **8. Your Rights**

In terms of the Protection of Personal Information Act, you have the right to:

- Access your personal information
- Request correction or deletion of your data
- Object to processing of your information
- Withdraw consent at any time

## **9. Retention of Information**

We retain personal and health information in accordance with healthcare regulations and ethical guidelines.

## **10. Contact Details**

If you have any questions about this Privacy Policy or your personal information, please contact:

**Tanya Huber Dietitian**  
dietitian@tanyahuber.com  
082 325 5732

## **11. Updates to This Policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page.